TDI Division of Workers' Compensation
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The Texas Department of Insurance, Division of Workers' Compensation (DWC) is alerting stakeholders about an ongoing fraud scheme targeting Texas workers. Scammers posing as DWC officials, court personnel, attorneys, and other workers' compensation representatives have defrauded about 90 Texas workers out of more than $100,000.

Reports indicate that scammers are targeting workers through phone calls, text messages, emails, social media platforms such as Facebook and WhatsApp, and video calls. Victims are often told that they have a hearing scheduled or are entitled to a workers' compensation settlement. Some victims have also encountered individuals claiming to provide legal assistance related to their claim. These scammers may conduct fake virtual hearings and demand payment in exchange for promised benefits or settlements.

To help raise awareness and protect Texans from these scams, DWC has developed the following outreach resources:

- Public service announcement video (English/Spanish).
- Scam alert webpage (English/Spanish).
- Scam alert flyer (English/Spanish).
- Automated call center message (English/Spanish).

I encourage all workers' compensation insurance carriers to share this information broadly with policyholders, claims staff, case managers, injured employees, and other stakeholders who may be affected. By leveraging your existing communication channels and trusted relationships, you can play an important role in helping workers recognize and avoid these fraudulent schemes.

If you have any questions or would like additional information, please contact DWCCommunications@tdi.texas.gov.

Sincerely,



Jeff Nelson
Workers' Compensation Commissioner
TDI, Division of Workers' Compensation